**NCS Team Leader**

**Inspire Suffolk is looking for motivated and enthusiastic individuals who can lead and support a team of 15 young people through NCS in Autumn 2020, in Ipswich, Leiston and Halesworth.**

**If you are highly organised, confident, full of energy and enthusiasm and put your customers at the heart of your decisions then this role is for you.**

Previous experience of leading others is essential.

National Citizen Service (NCS) is a once-in-a lifetime experience open to all 15 to 17 year olds across England and Northern Ireland that helps fast track their future. It is the largest youth development programme in the country and is a key part of the governments Step Up to Serve campaign.

**PROGRAMME DATES:**

There are many options for Autumn 2020: we have several programmes being delivered between October and December and each programme will be delivered over 7 days. Ideally, we are looking for talented individuals who are able to work on more than one programme.

**Programme One**- **IPSWICH** – Saturday 24th October – Friday 30th October (including weekend dates)

**Programme Two**- **LEISTON** – Thursday 5th November, Friday 6th November, (Does not include weekend dates) then Monday 9th November – 13th November

**Programme Three**– **HALESWORTH** – Thursday 19th November, Friday 20th November (Does not include weekend dates), then Monday 23rd November – Friday 27th November

Potential of additional programme being delivered in December and all programmes operate daytime only from approx. 8:30am to 4:30pm.

**Please state your availability when submitting your CV (noting the dates you are available for and what location the programme is in).**

**If you are willing to travel outside of where you live to work on a programme we will support with mileage claims (proving you have the correct level of car insurance) or public transport costs. Please state if you can drive, and have access to a car. This will not affect your application but will enable us to allocate you to a suitable role. In order to claim mileage, you will need to have business insurance on your insurance policy.**

**Wage: £11 per hour**

**AIM OF THE ROLE:** To be in charge of a team of 15 young people and 1 NCS Assistant to create a meaningful social action project by the end of the 7 day experience.

**MAIN RESPONSIBILITIES:**

·Ultimate responsibility for the health, safety, wellbeing and engagement of NCS Assistant and young people within your team.

· To follow the NCS procedures in the event of all accidents and incidents

· Provide regular support to all young people within the team and direct line management of the NCS Assistant.

· To ensure that all paperwork such as registers, daily reflection sheets and feedback forms are completed accurately and handed in on time.

· To ensure all personal information regarding young people is kept confidentially in accordance with data protection requirements.

· To administer basic First Aid, if required, in line with NCS Training.

· To assist in the administration of medication for young people, if required/appropriate.

· To ensure inappropriate behaviour by young people is dealt with immediately.

· To monitor YP attendance and report absences to the Wave Leader.

· To ensure that you adhere to all Risk Assessments and all Health and Safety requirements.

· To ensure all young people reach the required hours of Social Action (30 hours).

· To uphold and positively contribute to the credible reputation of Inspire Suffolk and the ethos of NCS, over the course of all activities associated with the NCS programme.

· Any other duties, consistent with the main purpose of the job, as may be specified.

**PERSONAL QUALITIES:**

·A genuine interest in the welfare of young people and commitment to supporting them through NCS.

· Confidence in commanding the respect of young people and adults.

· Confident public speaker able to address and engage large audiences.

· Enthusiasm and drive to ensure successful delivery of NCS.

· Empathic, sensitive and approachable nature, tolerance and patience.

· Ability to remain calm and composed in difficult situations.

· Sound judgement and responsible nature.

· Good written and verbal communication skills. Good organisational and problem-solving skills.

**EXPERIENCE REQUIRED:**

* Experience of working with young people is essential.
* Experience of working with teenagers with Autism, Asperger's, ADHD and other special educational needs is desirable.
* Experience of dealing with complex, stressful and upsetting safeguarding situations is essential.
* Experience of leading an event and/or project and managing or leading others in the workplace is essential.
* Knowledge of the NCS Programme is essential.
* A full UK Driving License with access to a vehicle for the entire programme is essential.
* Must be able to demonstrate the ability to effectively and respectfully resolve potential or existing conflicts showing creativity and resourcefulness.
* Must demonstrate problem solving skills and have the ability to motivate, inspire and use own initiative.

**TRAINING DATES:**

**You will be required to attend two days training.**

**All job offers are conditional to successful completion of this training and an Enhanced DBS Check.**

**To apply for this position please complete an application form and covering letter clearly stating how you meet the requirements of the role. Please also include the dates you are available, your willingness to travel and that you have access to transport.**

**Please send to Garry Mills, Education Manager** [**garrym@inspiresuffolk.org.uk**](mailto:garrym@inspiresuffolk.org.uk)

**click apply for full job details**